

Ref.No. 3VAT/R-64 / 9205

20/04/11

To,  
Shri Chandra Bhanu, IAS  
Secretary & Commissioner,  
Commercial Tax Deptt.  
Govt. of UP,  
Lucknow

**Subject: - Problems in working of the server, obstructing filing of returns in time.**

Sir,

IIA is receiving representations from its members that departmental server of commercial Tax deptt. has ceased to function and is not accepting the periodical returns provided under the VAT Act. This is a continuous problem with which the tax payers are beset every now and then. When tax payers reach commercial tax office to submit their returns in hard copy, the Commercial Tax Deptt. refuses to accept it. Moreover, preparation of hard copy is also time taking in the background of the fact that Commercial Tax deptt. has made electronic submission mandatory and hard copy is prepared with physical data. It is likely that the Commercial Tax deptt. may issue notices and levy penalty for the delay in submission of periodical returns although the delay is caused due to failure of the server of the Commercial Tax deptt.

Therefore, it is requested:-

1. Officers may kindly be directed through circular, not to issue notices of penalty arising out of the disruption in the server of the Commercial Tax Deptt.
2. The receipt section of the Commercial Tax Department may kindly be directed to accept hard copies of the periodical returns when they are presented to them for submission.
3. The Commercial Tax Department may kindly develop effective mechanism to inform all concerned regarding failure of the server.
4. It is suggested that alternate arrangement for server failure be kept ready to undo the disruptions.
5. Action may kindly be taken for enhancing the storage capacity of the server in the background of huge no. of tax payers using the facility.

Thanking you,

Yours truly,

Anil Gupta  
President